

LANDLORD SERVICES COMMITTEE (CABINET WORKING GROUP) – 8 JUNE 2016

7. QUARTERLY PERFORMANCE INDICATORS (Q4 2015-16)

Consideration was given to the draft report of the Borough Transformation Manager & Deputy Director of Housing and Inclusion which detailed performance monitoring data for the quarter ended 31 March 2016.

In discussion Members raised questions and comments in respect of the following performance indicators (PIs):

- TS2b (Average time taken to re-let local authority housings (days) – Support Needs) – Improvements to Evenwood Court.
- TS2a (Average time taken to re-let local authority housings (days) – General Needs) – Issues related to ‘hard to let’ properties; re-lets and remedial action.
- Void properties in other sheltered schemes – options for future investment.

In response the Chairman stated the improvements to Evenwood Court were nearing completion, including the installation of the lift and reported that there was now only one void in the property.

In relation to performance improvement the Borough Transformation Manager & Deputy Director Housing and Inclusion provided clarification on the issues raised and reported that the data for the next quarter should see an improvement in the performance of the PIs highlighted.

RESOLVED: That, as a consequence of the discussion on this item, the report be noted.